## **ERIE EVENTS: DIGITAL TICKETS & TICKETS@HOME**

Patrons who purchase tickets online receive confirmation email

Confirmation No: ERIE - 821152 -

My Account

\$57.50

27923747

# Add to Wallet | Forward to Friends | View Tickets

# Access your tickets in MyTickets

Thank you for your order. Tickets you have purchased are:

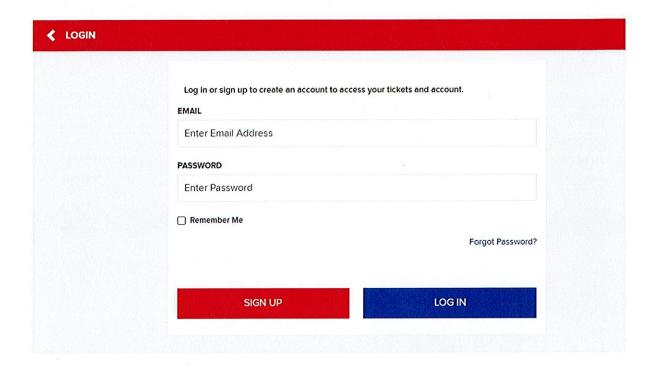
# **Hotel California**

Friday 05/06/22 at 8:00PM Price Scale 1

Section	Row	Seat	Price
TYPE: Adult			
105	E	1	\$47.75
	Subtotal:		\$47.75
	Ticket Charges:		\$9.75

Total:

Within the email are several links to MyTickets: https://mpv.tickets.com/?orgid=43089&agency=ERIM MYTIXX



Patron should login using the email and password used to purchase tickets.

There is currently a link to MyTickets on the Erie Events website under PSL LOGIN



We recommend updating to simply MY TICKETS and also using the new direct url from above:

https://mpv.tickets.com/?orgid=43089&agency=ERIM\_MYTIXX

All ticket inventory the patrons has will appear in their MyTickets account:

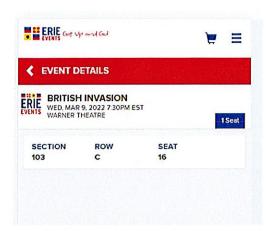
#### **Desktop View**



### Mobile View



To view DIGITAL TICKETS, which patron can bring up on their phones to enter the venue, select VIEW TICKETS.



Select the individual ticket.



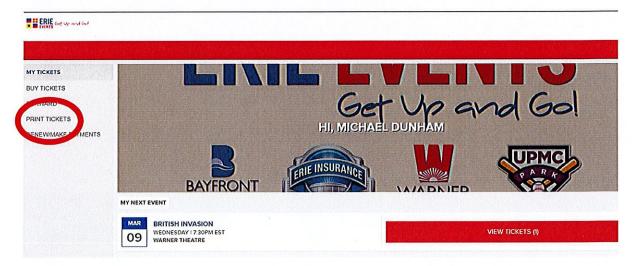
This is the DIGITAL ticket that can be used for entry from a mobile device.

Note that this screen SHOULD NOT be printed (via 'print screen) for entry into the venue.

Example – this is just a print screen not an actual ticket:

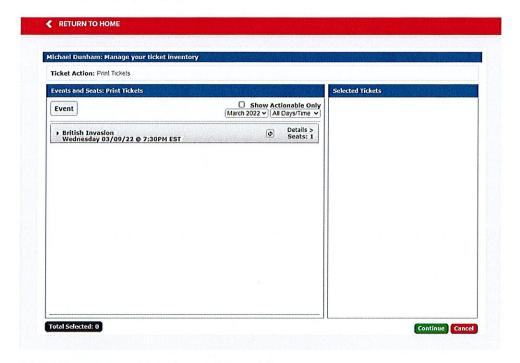


If patrons want to <u>print</u> a physical Tickets@Home ticket, they do this when logged into MyTickets from a workstation.

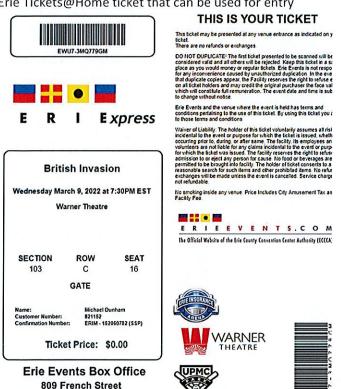


Select PRNT TICKETS from the menu on the left.

Step through ticket print process as has been used in the past. The first screen is shown below:



### Erie Tickets@Home ticket that can be used for entry



**BAYFRONT** 

Erie, PA 16501 (814) 452-4857

DMIT ONE